

# K12 & Education Translation Solutions

## Translation Services Beyond Language

Bridging the language gap is a step toward equal access to education for culturally diverse communities. ULG has a broad and deep understanding of ELL/LEP language issues and industry standards, ensuring your multicultural communications are right the first time.

For school districts, maximizing limited translation budgets and gaining ownership of translated text are ongoing pain points. With the partnership of ULG, these are made possible.

Our simple processes combined with years of K12 translation expertise help reduce costs, eliminate redundancies, and achieve quality feedback from communities.

### Online Translation with Cultural Sensitivity

ULG has a long history translating for school districts and state education agencies. We understand the need for quality, so parents and communities have equal access to important parent notifications, school program information and education materials. We take special care to understand the requirements for literacy levels, dialects and cultural sensitivity.

### Centralize, Simplify and Save

ULG offers cost-effective solutions that enable clients to centralize their translation and localization efforts, monitor volume and reuse all past and future translations, saving as much as 25 percent. We'll train your staff in ULG's easy-to-use Online Translation Platform, which provides one-click, 24/7 access to expert translation in the language you need.

### Custom Video Remote Interpretation (VRI) Solutions

In educational settings, even a small miscommunication can have a detrimental impact. ULG boasts an award winning, one-touch interpretation solution with a variety of features, including:

- VRI support for over 35 languages, including American Sign Language (ASL)
- Seamless VRI integration
- Stringent security practices
- Available across multiple devices: laptops, tablets and smartphones
- Ability to conference in multiple parties

### Over-the-phone interpretation (OPI) Benefits

ULG's interpreter network, call center operations, data management processes, and customer care teams provide immense value to clients.

- Industry-best connection times allows ULG to quickly find the best interpreter for your call
- Premium customer service interactions, available 24/7/365
- Hybrid operator and interpreters provide even faster connections for certain core languages
- In house liaisons bridge any communication gap between interpreters and operators



Committed to quality.

We meet ISO standards 9001:2015, 13485:2016, 17100:2015, and 27001:2013.